# Dell Data Protection | Encryption

# Managed Migration Utility Quick Start Guide and User Guide



This product uses parts of the 7-Zip program. The source code can be found at www.7-zip.org. Licensing is under the GNU LGPL license + unRAR restrictions (www.7-zip.org/license.txt).

2015-03

Protected by one or more U.S. Patents, including: Number 7665125; Number 7437752; and Number 7665118.

Information in this document is subject to change without notice.

<sup>© 2015</sup> Dell Inc.

Registered trademarks and trademarks used in the DDP|E, DDP|ESS, DDP|ST, and DDP|CE suite of documents: Dell<sup>™</sup> and the Dell logo, Dell Precision<sup>™</sup>, OptiPlex<sup>™</sup>, ControlVault<sup>™</sup>, Latitude<sup>™</sup>, XPS<sup>®</sup>, and KACE<sup>™</sup> are trademarks of Dell Inc. McAfee<sup>®</sup> and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the US and other countries. Intel<sup>®</sup>, Pentium<sup>®</sup>, Intel Core Inside Duo<sup>®</sup>, Itanium<sup>®</sup>, and Xeo<sup>®</sup> are registered trademarks of Intel Corporation in the U.S. and other countries. Adobe<sup>®</sup>, Acrobat<sup>®</sup>, and Flash<sup>®</sup> are registered trademarks of Adobe Systems Incorporated. Authen Tec<sup>®</sup> and Ekon<sup>®</sup> are registered trademarks of Authen Tec. AND<sup>®</sup> is a registered trademark of Advanced Micro Devices, Inc. Microsoft<sup>®</sup>, Windows<sup>®</sup>, and Windows Server<sup>®</sup>, Internet Explorer<sup>®</sup>, MS-DOS<sup>®</sup>, Windows Vista<sup>®</sup>, MSN<sup>®</sup>, Active<sup>S®</sup>, Active Directory<sup>®</sup>, Access<sup>®</sup>, ActiveSyne<sup>®</sup>, BitLocker<sup>®</sup>, BitLocker<sup>®</sup>, Devel<sup>®</sup>, MS-DOS<sup>®</sup>, Silverlight<sup>®</sup>, Outlook<sup>®</sup>, PowerPoint<sup>®</sup>, OneDrive<sup>®</sup>, SQL Server<sup>®</sup>, ActiveSyne<sup>®</sup>, BitLocker<sup>®</sup>, BitLocker<sup>®</sup>, Cacel<sup>®</sup>, HyperV<sup>®</sup>, Silverlight<sup>®</sup>, Outlook<sup>®</sup>, PowerPoint<sup>®</sup>, OneDrive<sup>®</sup>, SQL Server<sup>®</sup>, and Visual C<sup>+</sup> + <sup>®</sup> are either trademarks or registered trademarks of Microsoft Corporation in the United States and/or other countries. VMware<sup>®</sup> is a registered trademark of VDware, Inc. in the United States or other countries. Box<sup>®</sup> is a registered trademark of Dropbox, Inc. Google<sup>™</sup>, ICoud<sup>®</sup>s, iPad<sup>®</sup>, iPhone<sup>®</sup>, iPhoto<sup>®</sup>, Titunes Music Store<sup>®</sup>, Macintosh<sup>®</sup>, Safari<sup>®</sup>, and ScurID<sup>®</sup> are registered trademarks of Google Inc. in the United States and/or other countries. GO ID<sup>®</sup>, RSA<sup>®</sup>, and SecurID<sup>®</sup> are registered trademarks, or registered trademarks of End Corporation. EnCase<sup>™</sup> and Guidance Software<sup>®</sup> are either trademarks or registered trademarks, rademarks, or registered trademarks of End Corporation. EnCase<sup>™</sup> and Guidance Software<sup>®</sup> are either trademarks or registered trademarks of Flexera Software in the United States and/or other countries. InstallShield<sup>®</sup>

## Contents

DDP   Managed Migration Utility Interactive Mode	5
Requirements	5
Interactive Mode	5
Post-Migration	9
Set Forensic Administrator Privileges 1	1
Glossary	3

## **DDP | Managed Migration Utility Interactive Mode**

The Managed Migration Utility converts Dell Data Protection | Personal Edition to Dell Data Protection | Enterprise Edition, a comprehensive, centrally managed encryption solution that provides security based on users, groups, and devices.

#### Requirements

- The administrator performing the migration must be a domain administrator with Forensic Administrator rights on the Dell Enterprise Server and Administrator rights on the local computer. For more information about setting Forensic Administrator rights, see Set Forensic Administrator Privileges.
- The Managed Migration Utility can be run only on the local computer to be migrated. The computer must have network connectivity and access to a Dell Enterprise Server v8.5 or later.
- Dell Data Protection | Personal Edition v8.3 or later must be installed on the computer to be migrated.

NOTE: Dell Data Protection | Personal Edition v8.4.1 or later is required if either of these conditions exist:

- The user is not a member of a domain.

- Hardware Crypto Accelerator (HCA) is present on the computer.

• Before beginning migration, for non-domain users, the following registry key must be set on the client computer: [HKEY\_LOCAL\_MACHINE\Software\Microsoft\Windows NT\CurrentVersion\Winlogon\CMGShield]

AllowNonDomainActivations=REG\_DWORD:1

• Before beginning migration, if Security Tools is installed on the client computer, and a self-signed certificate is used on DDP Enterprise Server - VE, SSL trust validation must be disabled on the client computer. On the VE Server, SSL trust validation is disabled by default.

On the client computer, add the following registry entry:

[HKEY\_LOCAL\_MACHINE\System\CurrentControlSet\Services\DellMgmtAgent\Parameters]

DisableSSLCertTrust=REG\_DWORD (32-bit):1

#### **Interactive Mode**

To convert Personal Edition to Enterprise Edition using the interactive mode, follow the steps below.

**1** Copy **Dell.Assimilation.exe** and its supporting files listed below to the computer to be migrated to Enterprise Edition. The Managed Migration Utility requires that the following files are stored in the same folder on the local computer:

Dell.Assimilation.exe

CmgAssimilationDll.dll

CmgCryptoLib.dll

CmgCryptoLib.mac

2 Double-click Dell.Assimilation.exe to launch the Managed Migration Utility.

DDP   Personal Edition	
Encryption Administrator Password:	
Backup File:	
DDP   Enterprise Managen	nent
Server Administrator Username:	
Server Administrator Username: Server Administrator Password:	
Server Administrator Username: Server Administrator Password: Dell Enterprise Server Name:	
Server Administrator Username: Server Administrator Password: Dell Enterprise Server Name: Dell Security Server URL:	
Server Administrator Username: Server Administrator Password: Dell Enterprise Server Name: Dell Security Server URL: Dell Migration Server URL	
Server Administrator Username: Server Administrator Password: Dell Enterprise Server Name: Dell Security Server URL: Dell Migration Server URL	
Server Administrator Username: Server Administrator Password: Dell Enterprise Server Name: Dell Security Server URL: Dell Migration Server URL	START CANCEL

Enter the following information about Dell Data Protection | Personal Edition:
 Encryption Administrator Password - Encryption Administrator Password for the LSARecovery backup file.

Backup file (will auto-populate if available) - Path to LSARecovery backup file.

4 Enter the following information about **Dell Data Protection | Enterprise Management**:

Server Administrator Username - Username of the Admin user authorized to run the Managed Migration Utility. Must have Forensic Administrator privileges on the Dell Enterprise Server.

Server Administrator Password - Domain password of the Admin user running the Managed Migration Utility.

**Dell Enterprise Server Name** - The fully qualified domain name of the Dell Enterprise Server. For example: server.domain.com.

Dell Security Server URL - Specify the URL of the Dell Security Server that the endpoint will activate against upon reboot. For example: https://server.domain.com:8443/xapi/

Dell Migration Server URL - The Migration Server is a component of the Dell Security Server. Specify the URL of the Dell Migration Server/Dell Security Server. For example: https://server.domain.com:8443/assimilation/xmlrpc/

#### 5 Click Start.

**6** When prompted to reboot the computer, click **Restart**.

## **Post-Migration**

After the Dell Managed Migration Utility has completed its tasks, the computer reboots.

Upon reboot, the endpoint attempts to activate each user as they log in. The sequence in which users log in is not important.

Upon successful login, the endpoint is managed by the Dell Enterprise Server, and the policies that were in effect with Personal Edition are overridden by Enterprise Edition policies.

Migration events are logged in C:\ProgramData\Dell\Dell Data Protection and in C:\ProgramData\Dell\Dell Data Protection\Encryption\CmgAssimilation.log.

Identical key material from Personal Edition is used for Enterprise Edition. The Dell Enterprise Server polls the endpoint as it normally would for policy and inventory. The Dell Remote Management Console displays more information about the endpoint after it receives an inventory, as with any activation.

If migration fails, you receive a notification of the failure, and the migration is rolled back to Personal Edition. At this point, you will need to manually upgrade to Enterprise Edition by decrypting and uninstalling Personal Edition, then completing a fresh installation of Enterprise Edition.

For uninstallation of Personal Edition, see the Dell Data Protection / Personal Edition Installation Guide for instructions.

For installation of Enterprise Edition, see the *Dell Data Protection / Enterprise Edition Administrator Guide* for instructions.

# A

## **Set Forensic Administrator Privileges**

To set Forensic Administrator privileges on the Dell Enterprise Server, follow these steps:

- 1 Log on to the Dell Remote Management Console.
- 2 In the left pane, under Protect & Manage, select Administrators.
- **3** In the list of Admin Users, select the administrator to have Forensic Administrator privileges. Selecting the administrator highlights the row.

ersion: 8.5 ate: 9/22/2014 ser: superadmin	Adminis	strators	3.0
ome	<ul> <li>Admi</li> </ul>	n Users	
anifor A	Admin	User Name	Administrator Roles
	8	Joe Admin (jadmin@domain.com)	Help Desk Administrator
ashboard			System Administrator
ompliance Reporter			Security Administrator
og Analyzer			Account Administrator
otect & Manage 🔷 🔷	â.		Policy Administrator
			Forensic Administrator
omains			Report Administrator
ser Groups			Report Owner
iers	<u> </u>		Report User
adpoint Groups	<u>å</u>		Group Roles
idpoints	- &		Help Desk Administrator
ministrators			System Administrator
ions 🔷	0.0		✓ Securey Administrator
			Account Administrator
ommit Policies			Policy Administrator
ecover Data			V Forensic Administrator
ecover Endpoint			Report Administrator
tions ^			Report Owner
			Report User

- 4 In the right pane, under Administrator Roles, select Forensic Administrator.
- 5 Click Save.

## Glossary

Dell Data Protection | Enterprise Edition - The centrally managed Encryption Client that is deployed enterprise-wide.

Dell Data Protection | Personal Edition - The locally managed Encryption Client. Central management is not available.

Dell Migration Server - The Dell Migration Server is the component of the Dell Enterprise Server that is used to transform Dell Data Protection | Personal Edition clients to Dell Data Protection | Enterprise Edition clients.

Dell Remote Management Console - The administrative console for the entire enterprise deployment. The Dell Remote Management Console is one component of the Dell Enterprise Server.

Dell Security Server - The Dell Security Server is used for client activation.

Encryption Administrator Password (EAP) - The EAP is an administrative password that is unique to each computer. Most configuration changes require this password. This password is also the same password that is required if you have to use your LSARecovery\_[hostname].exe file to recover your data.

LSARecovery backup file - The backed up encryption keys are wrapped in an application named LSARecovery\_[hostname].exe.

